

Cornerstone Pediatrics Appointment Cancellation/No Show Policy

We strive to provide excellent medical care to you and to all of our patients. Consistent with this, we have developed cancellation/no-show policies that allow us to better schedule appointments for our patients. When you schedule an appointment, that time has been specifically reserved for you. When that appointment is missed, it cannot be used to treat another patient in need of care.

Our cancelation and no-show policy is as follows:

We request that you please give our office at least a 24-hour notice. If you do not, you will be charged a \$25 fee. If you cancel or no-show three times in one year, you will be dismissed from the practice.

Our late arrival policy is as follows:

If a patient is more than 10 minutes late for an appointment, the appointment will be canceled and you will need to reschedule.

If you have any questions regarding these policies, please let our staff know and we will be happy to speak with you in more detail.